# VPN Issues

Connected to VPN, but still cannot access certain resources

Ensure "Encrypt all traffic" option is selected
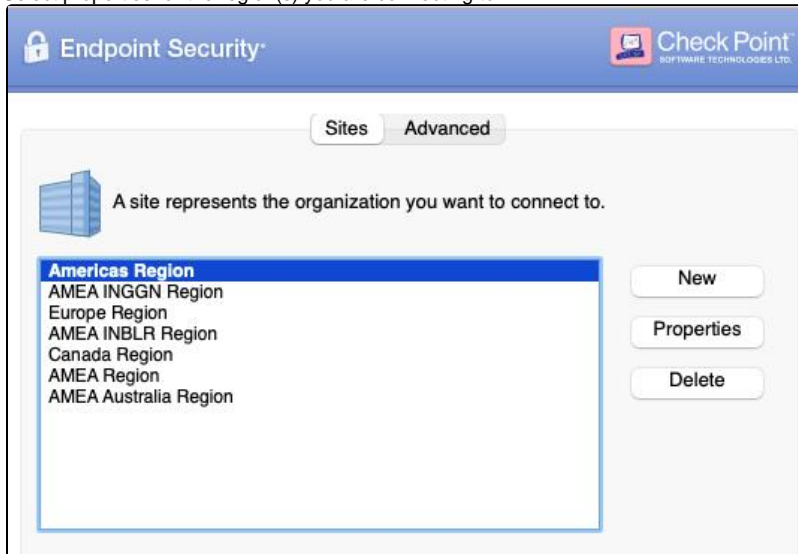
1. Check your IP (https://www.google.com/search?hl=en&q=what%27s%20my%20ip), and verify that your IP under VPN is within 167.246.40.xx or 167.246.65.xx. addresses. If it's not, then
2. Check that your VPN settings has "Encrypt all traffic" checked
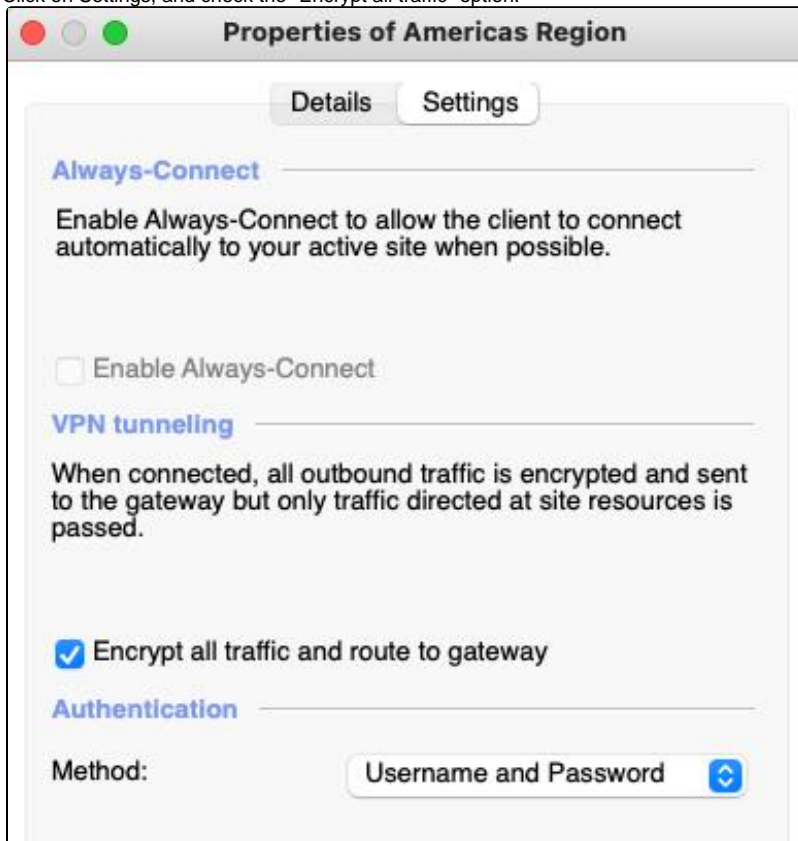   - Select Display Overview from the menu:
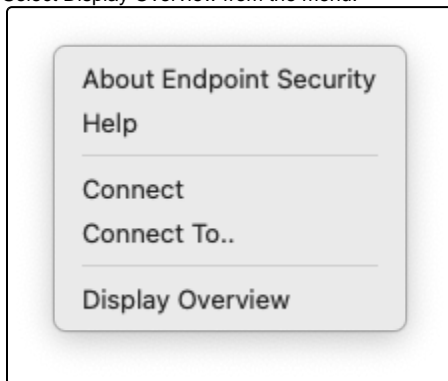
   - In the new window, select Manage Setting
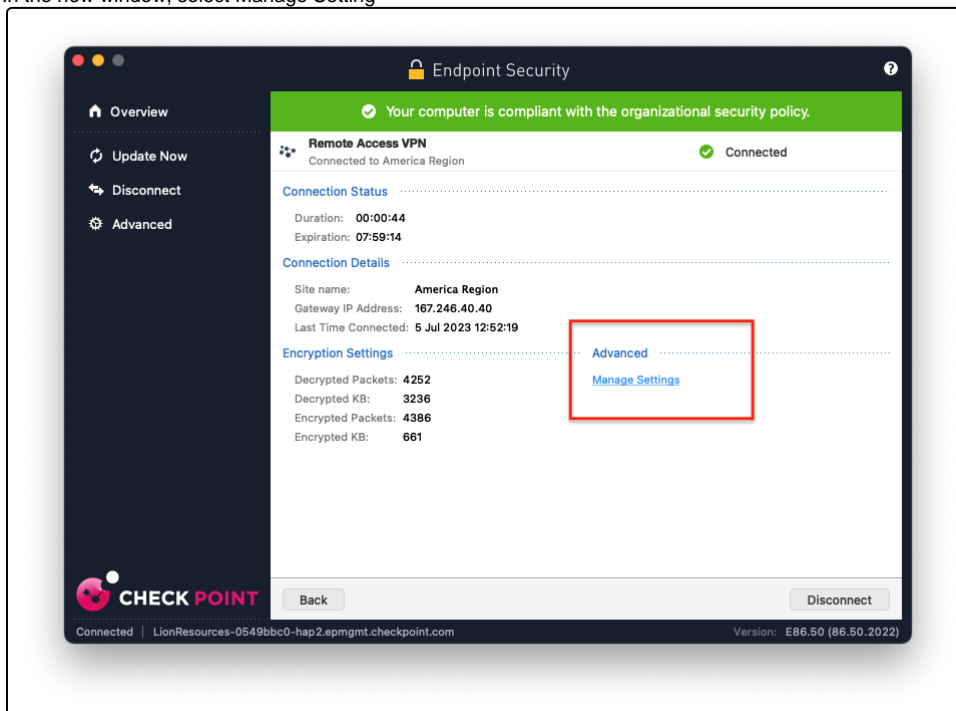
- Select properties for the region(s) you are connecting to

- Click on Settings, and check the "Encrypt all traffic" option:

3. Disconnect from VPN, and then reconnect to VPN, and verify the IP again

Ensure supplementary software installed

Check the Lion Store and install/run the following tools:

- Set IPv6 for Wi-Fi to Link-Local
- Update Jamf IP Address

Contact ReSources

If the above doesn't work, or even with the 167.246.40.xx or 167.246.65.xx. addresses, you cannot reach the resource, contact the Dev/infra manager.